



Medication Refill Policy

Medication Refill Requests

Medication refills are based on clinical appropriateness, the medication involved, your current treatment plan, monitoring requirements, and applicable law. A refill is not guaranteed simply because a request is submitted.

How to Request a Refill

- Use the secure patient portal or other approved clinical communication method.
- Whenever possible, request routine refills at least 3 business days before you will run out.
- Include the medication name, dose, pharmacy, and any relevant changes or concerns through the secure clinical channel.

When an Appointment May Be Required

An appointment may be required before a refill if you are due for follow-up, monitoring, laboratory testing, reassessment, medication reconciliation, or if there has been a meaningful change in your condition.

Controlled Medications

Controlled substances are subject to separate clinical and legal requirements. See the Controlled Substance Policy.

Lost, Stolen, or Early Refill Requests

Requests involving lost or stolen medication, early refills, dose changes, or replacement prescriptions require clinical review and may not be approved.

Pharmacy and Insurance Delays

Pharmacy stock, prior authorization, insurance coverage, formulary rules, and third-party processing may delay a prescription after it is sent. The practice cannot guarantee pharmacy availability or insurer approval.

Urgent Needs

Do not wait until you are out of medication to request a routine refill. If you believe interruption of a medication creates an urgent medical risk, contact the practice promptly. For an emergency, call 911 or go to the nearest emergency department.

Contact

For non-emergency administrative questions, contact 813-771-3233 or info@livinglifeonpurposehealth.com. Mailing address: 7901 4th St. N #36153, St. Petersburg, FL 33702. Clinical refill requests should use the secure patient portal.