



Cancellation & No-Show Policy

Appointment Changes

We understand that plans change. Please cancel or reschedule as early as possible so appointment time can be offered to another patient.

Cancellation Window

Please provide at least 24 hours' notice when cancelling or rescheduling a routine appointment.

Late Cancellation / No-Show

A late cancellation or missed appointment may result in a fee of [INSERT NO-SHOW/LATE-CANCELLATION FEE]. The fee should be disclosed during scheduling and is not a charge for medical care.

Late Arrival

If you join substantially late, the visit may need to be shortened or rescheduled if there is not enough time to provide safe, appropriate care. Applicable fees will depend on the circumstances and the practice's current policy.

Technology Problems

If a telehealth visit cannot proceed because of an unexpected technology failure, contact the practice promptly. The practice will determine whether the visit can be resumed, converted to another permitted method, or rescheduled.

Emergencies and Exceptional Circumstances

The practice may waive a cancellation or no-show fee when circumstances warrant. Waivers are determined case by case and do not create an ongoing entitlement to future waivers.

How to Cancel

Use the approved scheduling system or contact the practice at 813-771-3233 or info@livinglifeonpurposehealth.com. Mailing address: 7901 4th St. N #36153, St. Petersburg, FL 33702. Do not use a general website contact form for urgent clinical concerns.